

You'll soon have access to the fastest broadband speeds in the UK

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Netomnia Ltd

Unit H, The Courtyard
Tewkesbury Business Park
Ashchurch, Tewkesbury
GL20 8GD

e: build@netomnia.com

Registered No. 12008248
Registered address:
Netomina Ltd, 4 Royal Crescent
Cheltenham GL50 3DA

Work is about to begin in your area to bring lightning-fast Internet connectivity directly to your property through our Fibre to the Premises (FTTP) network. This new infrastructure will provide you and your neighbours access to ultrafast broadband speeds, unachievable via traditional copper or mixed fibre with copper (FTTC) networks.

We are investing hundreds of millions of pounds across the UK to build full fibre infrastructure to areas which other network operators cannot currently reach. An ultrafast connection doesn't just mean a better, more reliable service for residents. Our investment in the area will also support local employment, businesses and public services, such as schools and libraries - helping shape a better digital future for you and your family.

Our build teams will soon be working in your neighbourhood.

We have been liaising closely with your local council, to ensure that we have all the necessary authorisations to start work and we will soon be deploying our teams to connect your area. Our working hours may fall on evenings or weekends, but any loud work will be completed between 8am and 6pm. Work time outside of your home will be kept to a minimum.

Once your property's connection is complete, our partner Internet Service Providers (ISPs) will be able to offer you ultrafast speeds of up to 10,000 Mbps (10 Gbps). You can check the status of your property's connection and what ISPs are available in your area by going through our postcode checker at netomnia.com/check.

We will send you further communications as the network build progresses. Overleaf, we have included answers to some frequently asked questions about the build process. If you have any other questions or concerned about the works which are not addressed by our FAQs, please go to netomnia.com/contact or email us at build@netomnia.com.

We hope you are as excited as we are about the benefits of our revolutionary network coming to your community.

Frequently asked questions

What does Netomnia do?

Netomnia is the fastest-growing fibre optic network operator in the UK. We are investing millions of pounds in building a brand new full-fibre network to your community using a range of build methods adapting to local conditions. Our network will provide your property with a gigabit-ready broadband connection point.

How long will the build take?

Construction will usually take around two days to complete outside your property, and up to two weeks on your street. Sometimes this may take a little longer depending on the complexity of the work.

I'm happy with my broadband, why build in this area?

A full-fibre network brings the fibre cable straight to your property, meaning that your broadband connection speeds will not experience degradation – the service won't suffer from buffering or slow-down at peak times.

With a large part of the UK still relying on the legacy copper infrastructure, we are making sure that areas like yours will be ready for the 'Copper Switch Off', which has already commenced in some areas and will continue over the coming years.

But my current provider already offers fibre?

Providers such as Openreach and Virgin Media currently use a mixture of copper and fibre provide you with service. This is known as Fibre to the Cabinet (FTTC). Our network connects your property directly to the exchange using only fibre, nothing else in between.

How do you build the network?

Our teams use advanced systems and technologies to plan the network prior to any construction work starting. Once this has been completed, we have three main ways of building:

- utilising existing ducting
- erecting new telephone poles
- completing construction works

If the method used to connect your property involves any disruptive procedures, then you will receive further notification from us.

Will I be able to get in and out my property during construction?

Yes. On occasion, we may need to build past the entrance of your property, but any ongoing work can be covered to allow you and your vehicle across safely. Please ask the team on-site if you have any access concerns.

Do you have permission to install new street furniture (junction boxes, and poles)?

Yes. All our network build work is deemed as permitted development under the Communications Act 2003. However, we will always engage local authorities before and during the build to give them visibility of our work and to ensure that the placement of any network equipment in the public highway has the permissions required.

Will you reinstate any disruption?

We will reinstate any street works in accordance with the Highways Authority's Specifications for the reinstatement of openings in highways (SROH).

Do you need access to my property?

We are bringing the network to your street, but we do not need access to your property at this stage of the build. This will only be required if you choose to take up service with one of the ISPs providing service over our network.

Do I need to move my vehicle?

You may be asked to temporarily move your vehicle so that we can install the network on your street. We will let you know closer to the time, if this will be necessary.

Will it be messy?

There may be some debris on the ground after construction work, particularly if the weather is poor. As soon as the build is complete, we will do a full clean of the area.

Get Connected

For more information on how to get connected to our network, go to netomnia.com/check

More Questions?

Find out more at netomnia.com
or email us at build@netomnia.com