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IMPORTANT INFORMATION ABOUT YOUR INFORMATION

The new GDPR privacy laws will give you more control
over your data.

Hi Ian,

The data protection laws are changing and that's great news for you. It means you're going to have more control over your personal information. It also means businesses must be clearer on how they collect and use your information.

As you used to be a Virgin Media customer, we still hold some of your details. Don't worry, they're safe and sound and we'll follow all the requirements of UK and European data protection legislation.

We also value your privacy and want to be clear about the data we collect, how we use it and your rights to control that information. That's why we've updated our Privacy Policy and have produced a GDPR page to put you in the picture about the key facts and your new data rights. You can read them both at **virginmedia.com/GDPRrights**

Kind regards,

A handwritten signature in black ink, appearing to read "N. Bartholomew".

Neil Bartholomew
Executive Director, Customer Operations